

Brief intervention on Smoking Cessation – Online Training

Module 4: Existing Smoking Cessation Services in Hong Kong

Handouts

Introduction

- In Hong Kong, evidence-based smoking cessation services are provided by the Department of Health, several non-governmental organisations, tertiary institutions and the Hospital Authority.
- These services include telephone counselling, face-to-face counselling, pharmacotherapy and acupuncture.
- Details regarding the services can be found below.

Free services

1. Telephone Counselling

| a. The Integrated Smoking Cessation Hotline of the Department of Health ("DH") | |
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| Contact: | 1833 183 (Press 1 after selecting language) |
| Target: | All smokers |
| Services: | Smoking cessation counselling services by trained DH nurse counsellors during office hours |
| | Providing nicotine dependence assessment and information on smoking cessation to callers |
| | Referral to other smoking cessation service providers |
| | Clients who are unable or unwilling to attend smoking cessation clinics can choose to receive proactive phone counselling service provided by DH nurse counsellors |
| | Healthcare professionals can refer their clients to the Hotline by fax |
| Service hours: | Mondays to Fridays 09:00 – 13:00 and 14:00 – 17:30 Computerised call handling system – 24 hours a day, 7 days a week |
| Languages: | Cantonese, Putonghua and English |

| b. Youth Quitline | |
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| Contact: | 1833 183 (after selecting language, press 2, then press 4) |
| Target: | Youth smokers aged 25 or below |
| Services: | Smoking cessation counselling by peer counsellors Assessment of smoking behaviour and dependence level Follow-up of smoking status |
| Service hours: | Mondays to Fridays 10:00 – 22:00 Saturdays 10:00 – 20:00 |
| Language: | Cantonese |

| c. HKU Women Quitline | |
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| Contact: | 6752 6266 / 3917 6658 |
| | Online registration |
| | |
| Target: | Women smokers aged 15 years or above |
| Services: | Smoking cessation counselling by experienced nurse counsellors Set-up of personalised quit plan |
| Service hours: | Mondays to Fridays: 09:30 – 18:30 |
| Languages: | Cantonese and English |

2. Pharmacotherapy combined with counselling

| a. Tung Wah Group of Hospitals Integrated Centre on Smoking Cessation | |
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| Contact: | 1833 183 (after selecting language, press 2, then press 1) Online registration https://icsc.tungwahcsd.org/index.php?lang_id=2 |
| Target: Services: | All smokers • Health assessment • Set-up of personalised quit plan • Smoking cessation counselling by trained counsellors • Pharmacotherapy (nicotine replacement therapy and Varenicline) • Providing free postal service of nicotine replacement therapy |
| Location: General service hours: | Wanchai, Kwun Tong, Tsuen Wan, Sha Tin, Tuen Mun and a mobile clinic Mondays to Fridays: 09:00 – 13:00 and 14:00 – 17:00 Evening and Saturday services Please refer to the above website for the service hours of specific centres or mobile clinic |
| Languages: | Cantonese, Putonghua and English |

| b. United Christian Nethersole Community Health Service | |
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| Contact: | 1833 183 (after selecting language, press 2, then press 2) https://www.ucn.org.hk/en/?l=e&c=anti_smoke |
| Target: | All smokers, with services for the people of diverse race and new immigrants |
| Services: | Smoking cessation counselling by trained counsellors Pharmacotherapy (nicotine replacement therapy and Varenicline) Providing free postal service of nicotine replacement therapy |
| Location: | Tin Shui Wai, Jordon, Kwun Tong, Tai Po and Lam Tin |
| General service hours: | Mondays to Fridays: 09:00 – 18:00 Evening and Saturday services |
| Languages: | Chinese, English and most South Asian languages |

3. Acupuncture combined with counselling

| Pok Oi Smoking Cessation Programme using Acupuncture | |
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| Contact: | 1833 183 (after selecting language, press 2, then press 3) |
| Target: | All smokers aged 18 and over |
| Services: | Acupuncture and auriculotherapy for smoking cessation Smoking cessation counselling by trained Chinese medicine practitioners |
| Location: | Over 100 locations in Hong Kong (Please refer to: https://www.pokoi.org.hk/en/service/chinesemedical/) |
| General service hours: | Mondays to Fridays: 09:00 – 18:00 Evening and Saturday services Please refer to the above website for the service hours of specific centres |
| Languages: | Cantonese, Putonghua and English |

Paid service

| Hospital Authority Smoking Cessation and Counselling Centres | |
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| Contact: | 1833 183 (after selecting language, press 2, then press 5) 2300 7272 |
| Target: | Inpatients and outpatients who are smokers |
| Services: | Smoking cessation counselling by registered nurses Pharmacotherapy (nicotine replacement therapy and Varenicline) |
| Location: | Please refer to: https://www.ha.org.hk/HAquitsmoking/ |
| Service hours: | Mondays to Fridays: 09:00 – 17:00 Saturdays: 09:00 – 13:00 |
| Languages: | Cantonese, Putonghua and English |

Acknowledgements



